

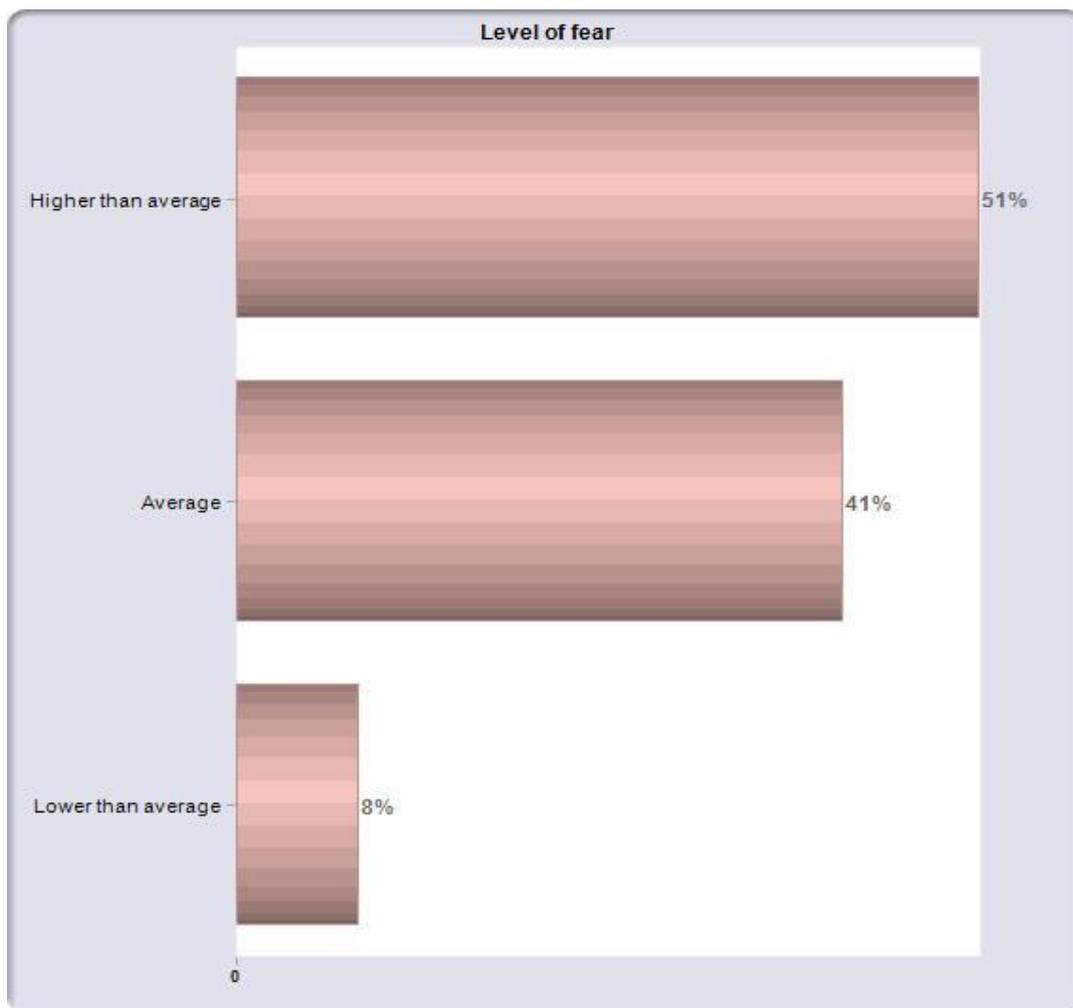
2018 Community Safety Survey

Results Analysis

Fear of Crime

Q2. How would you rate your fear of crime in Wrexham, compared to other UK towns?

1362 respondents



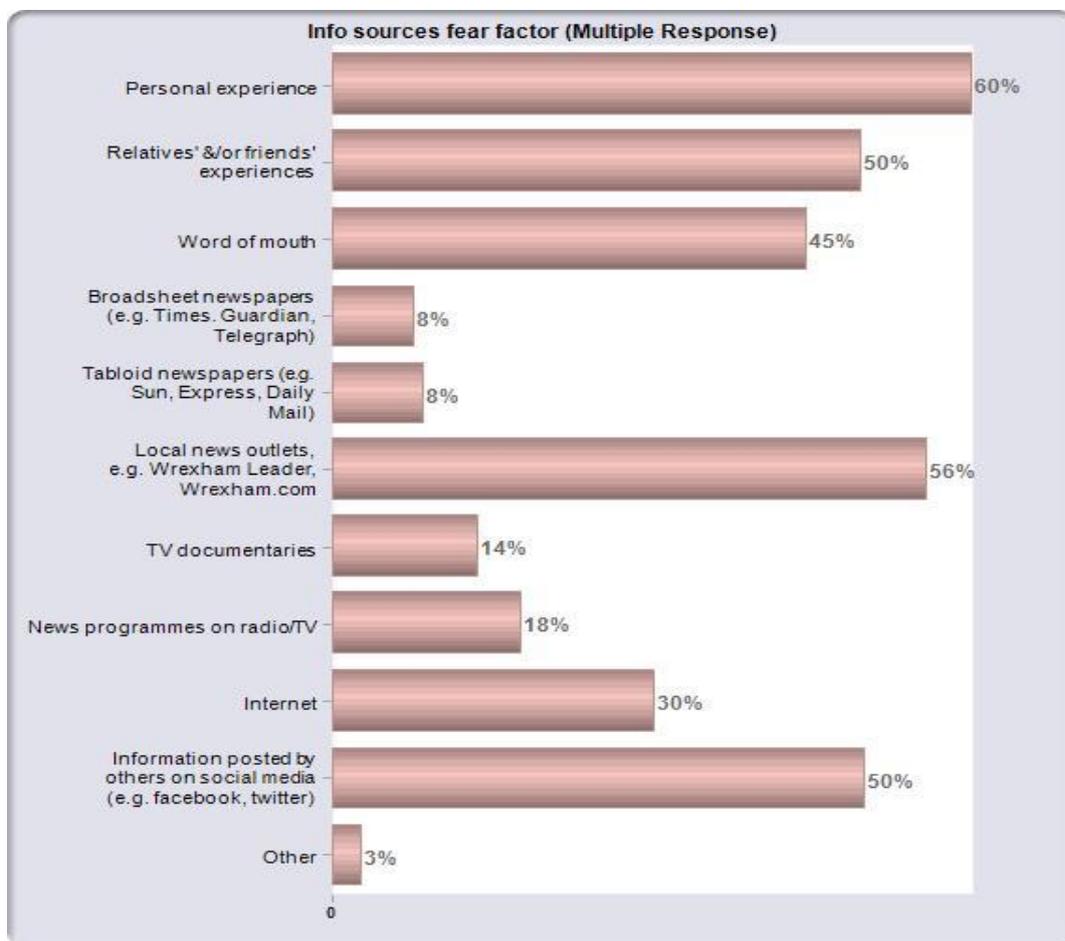
	2017	2018	% diff
Higher than average	45%	51%	+6%
Average	45%	41%	-4%
Lower than average	11%	8%	-3%

- Across all groups, 51% of respondents said that their fear of crime in Wrexham compared to other UK towns was 'Higher than average'. This is an increase of 6% compared to the 2017 results.
- Respondents under 18 years old were more fearful of crime in Wrexham than any other age group with 65% stating their fear was 'higher than average' compared to other areas.
- 'Higher than average' was the most popular answer in 57% of wards, this is an increase from the 2017 figure of 43%.

Q3. Which of the following information sources influenced your response to the previous question? (About your fear of being a victim of crime in Wrexham)

1362 respondents

NB: The total number of responses exceeds 100% because respondents could select multiple answers to this question



Other (36 respondents)	
Theme	Number of responses
Personal observation / experience	21
Crime figures	1
Professional knowledge	4
Local communications e.g. OWL messaging	1
Other	7
None	1
All of the above	1

	2017	2018	% diff
Personal experience	62%	60%	-2%
Relatives &/or friends experiences	49%	50%	+1%
Word of mouth	43%	45%	+2%
Broadsheet newspapers	7%	8%	+1%
Tabloid newspapers	7%	8%	+1%
Local news outlets	54%	56%	+2%
TV documentaries	8%	14%	+6%
News programmes on radio/TV	14%	18%	+4%
Internet	26%	30%	+4%
Citizen led journalism (e.g social media)	31%	50%	+19%
Other	3%	3%	0%

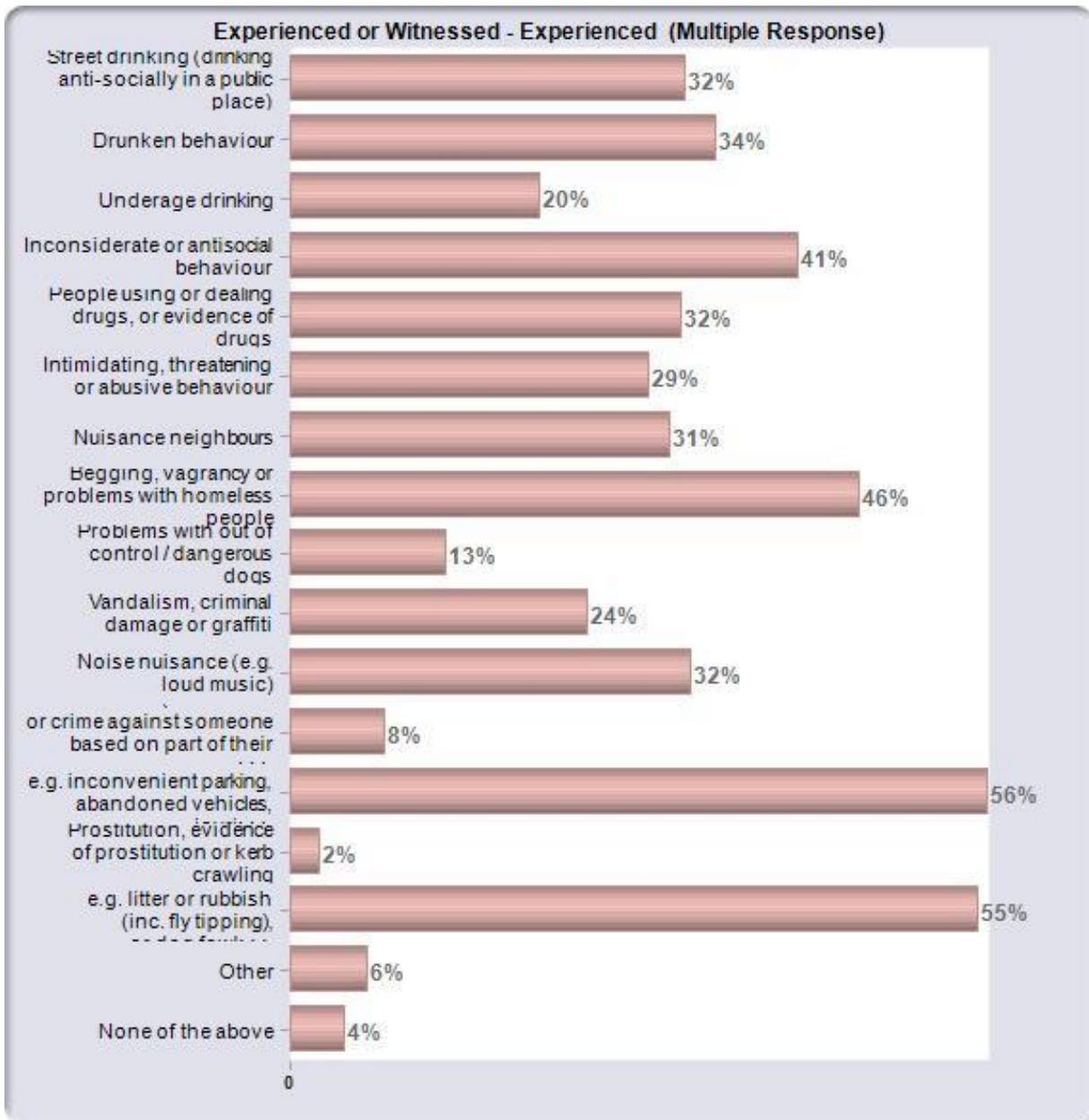
- The majority of comments themed under ‘other’ and ‘personal observation / experience’ referenced observations around the town centre including homelessness and substance misuse.
- The sources influencing respondents fear of crime rating the most were ‘Personal experience’ (60%) and ‘Local news outlets’ (56%).
- Compared to 2017 results, there was an increase of 19% in those who stated that social media had influenced their decision when answering the previous question.
- ‘Personal experience’ was the most popular answer in 56% of wards.

Feelings of safety where you live

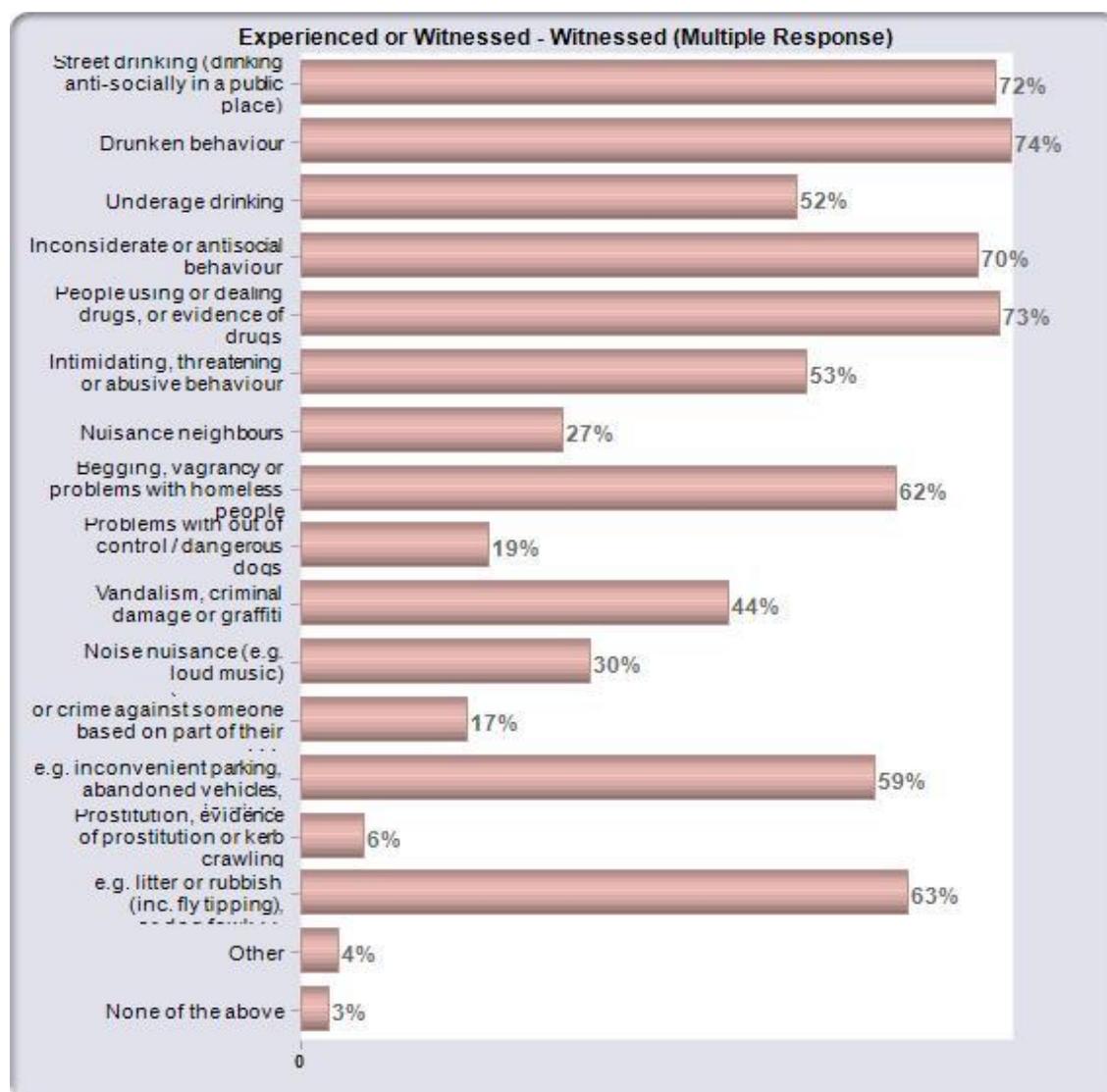
Answered by residents of Wrexham County Borough only.

Q4. In the last 12 months, have you personally experienced or witnessed any of the following within a two mile radius of your home?

Experienced (719 respondents)



Witnessed (1079 respondents)



Other / further comments (108 respondents)

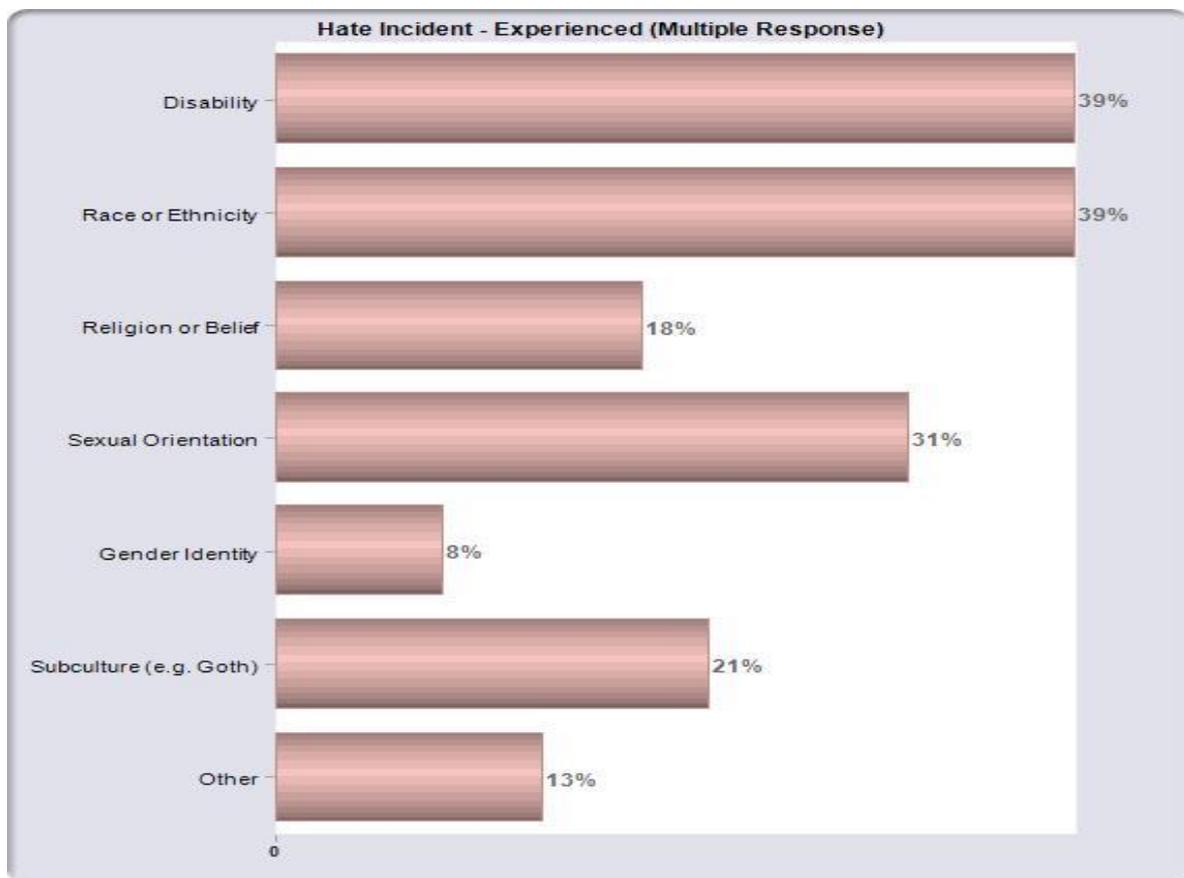
Theme	Number of comments
Visible vulnerable cohort – homelessness / rough sleeping / substance misuse / Anti-Social Behaviour	25
Burglary / Theft / Shoplifting	17
Environmental issues e.g. dog fouling	13
Off-road & motor bikes / Dangerous driving	12
ASB issues with young people / Underage drinking	8
Drug dealing	6
Arson / Vandalism (Property or Car)	9
Violence / Abusive behaviour	4
Parking issues	3
Anti-social behaviour	1
Cold calling	1
Sexual Harassment	1
Other	16

- The activities which people had experienced the most within a 2 mile radius of their home were 'Inconvenient parking, abandoned vehicles' (56%), 'Litter or rubbish' (55%) and 'begging, vagrancy or homelessness' (46%).

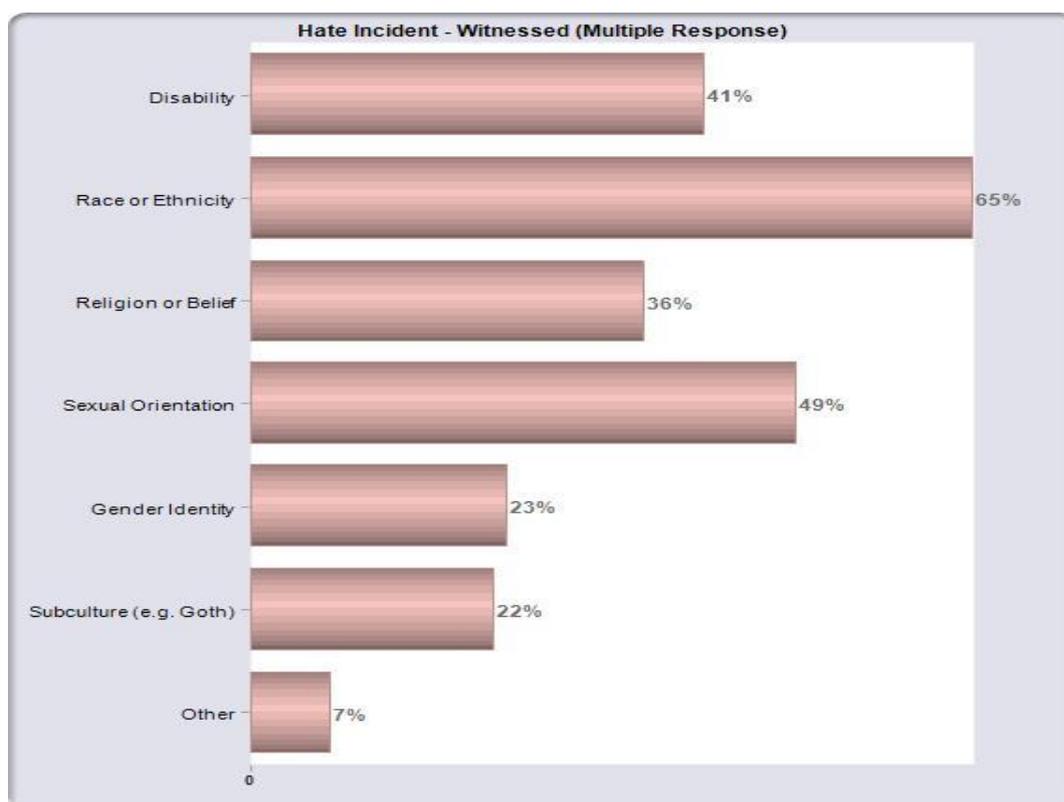
The activities which people had witnessed the most within a 2 mile radius of their home were 'Drunken behaviour' (74%), 'People using or dealing drugs' (73%), and 'Street drinking' (72%).

Q6. You indicated that you have personally experienced, or witnessed a Hate Incident (an incident or come against someone based on part of their identity i.e. disability, race or ethnicity, religion or belief, sexual orientation, gender identity or sub culture). Please indicate which of the following this was in relation to:

Experienced (62 respondents)



Witnessed (168 respondents)

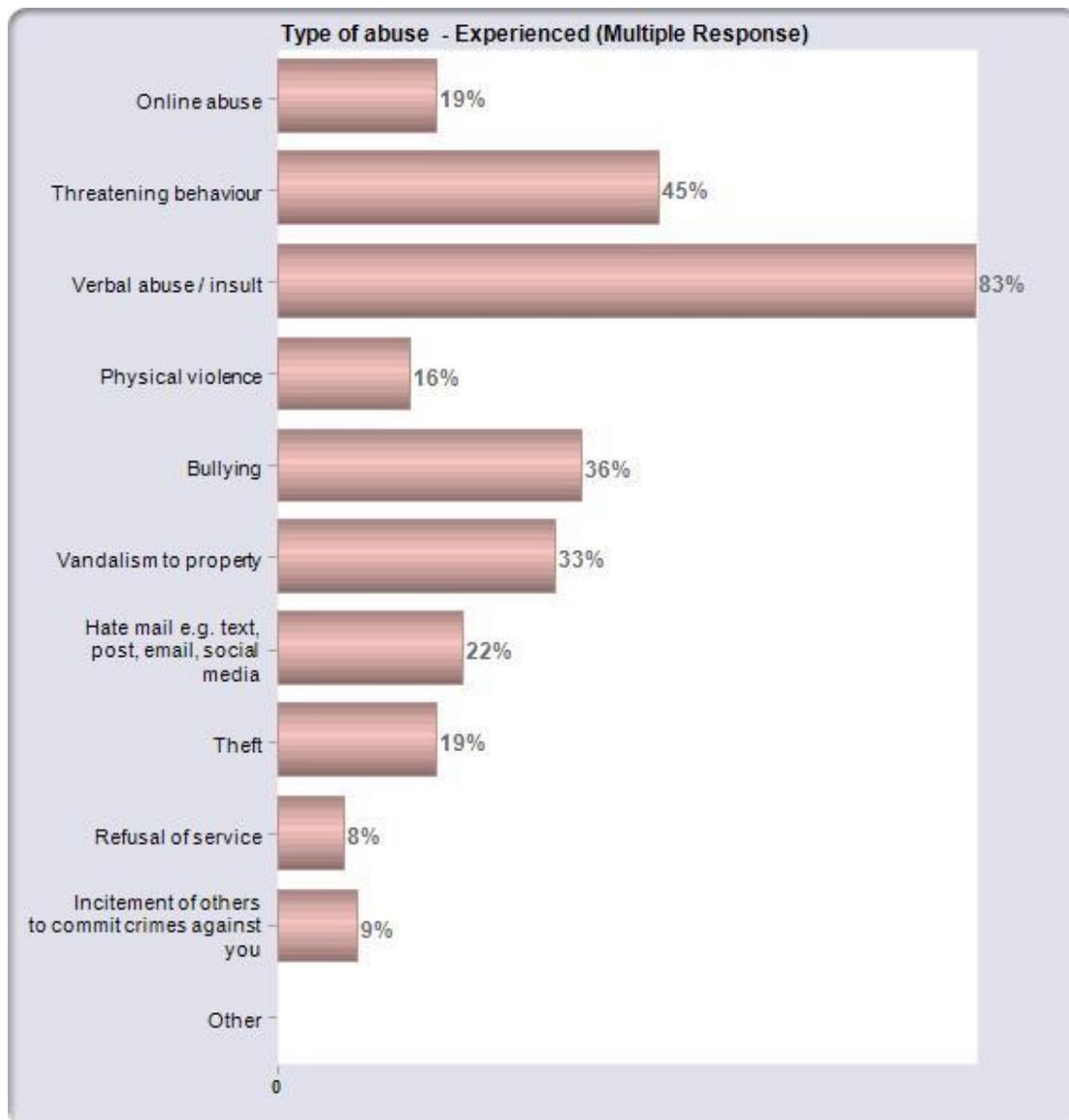


- Of those respondents who personally experienced a hate incident, the most common type was 'Disability' (39%) and 'race or ethnicity' (59%).
- Of those respondents who personally witnessed a hate incident, the most common type was 'race or ethnicity' (65%) and 'Sexual orientation' (49%).

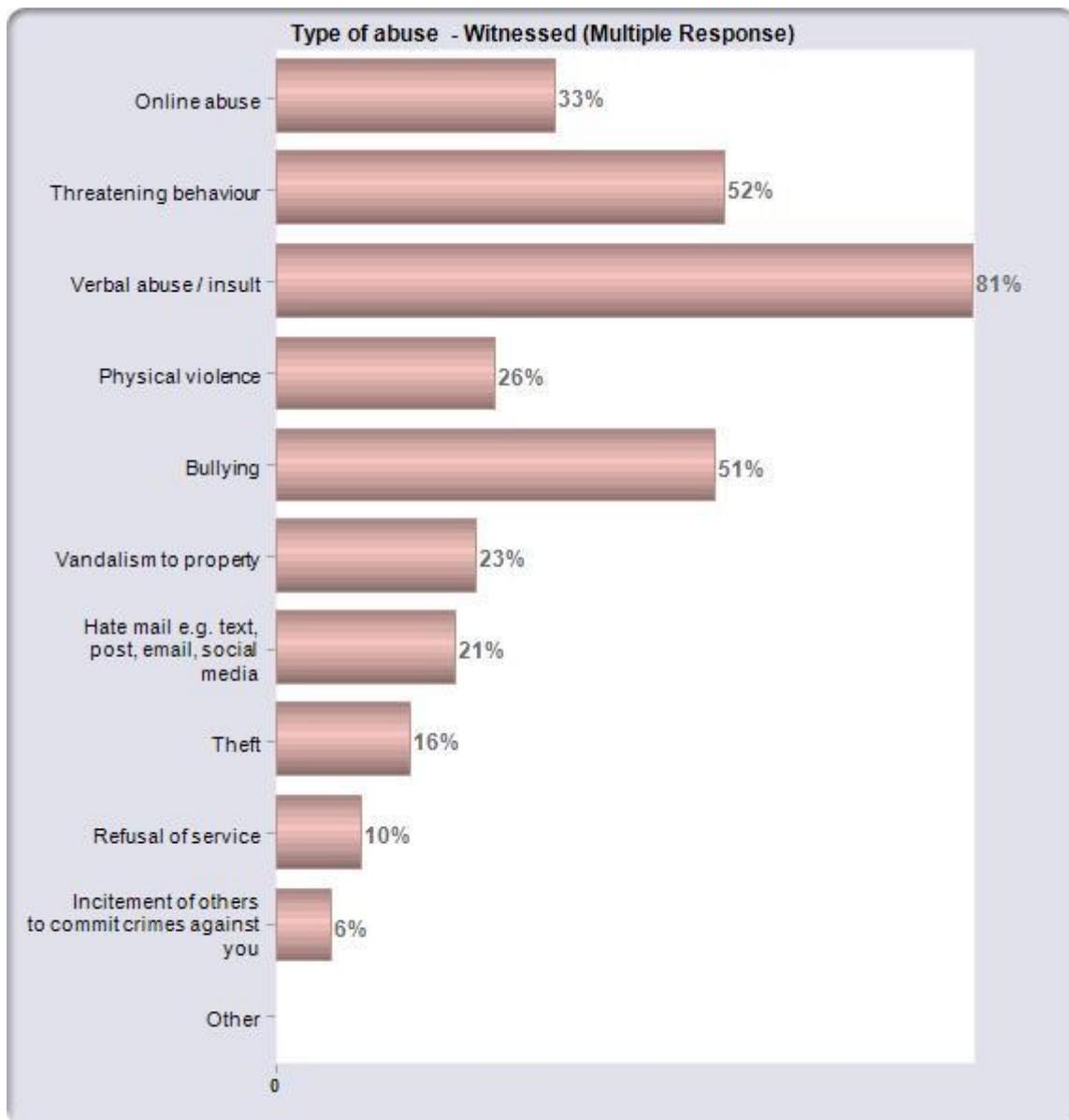
Other / Further comments (16 respondents)	
Theme	Number of comments
Verbal abuse due to nationality	2
Derogatory name calling / remarks	3
Physically attacked	1
Online abuse / threats / Revenge porn	2
Other	4
Targeted due to size / weight	3
Physical attack due to sexuality	1
Targeted due to age	1
Online bullying / Revenge porn	1

Q8. What form did the hate incident take?

Experienced (64 respondents)



Witnessed (172 respondents)

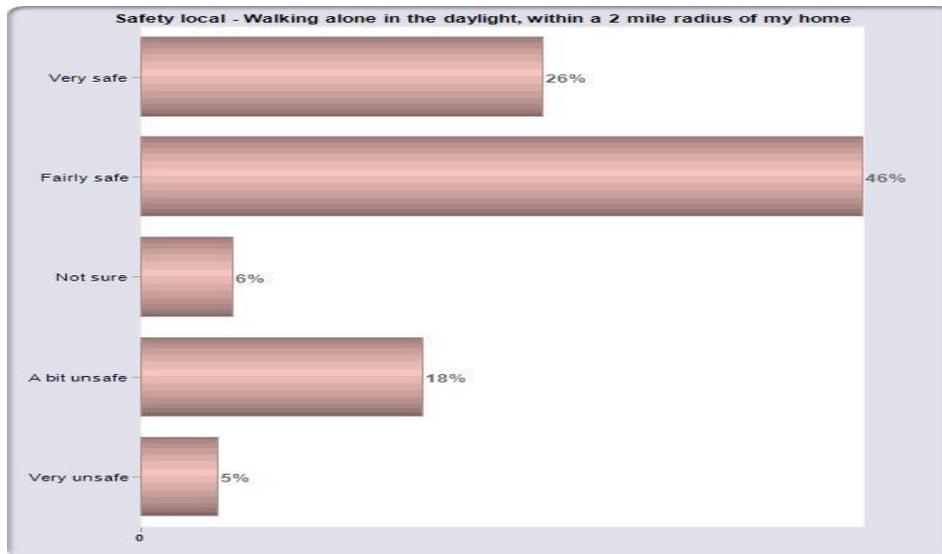


- Of those who experienced hate incidents, the most common type of abuse by far was 'Verbal abuse/insult' (83%). Females(33%) indicated they had experienced verbal abuse
- Of those who witnessed hate incidents, the most common type of abuse by far was 'Verbal abuse/insult' (81%).

Other (2 responses)	
Response	Number of respondents
Online harassment by local young and middle aged men (a handful of women) who think they run the world with their opinions who harass anyone who challenges their view.	1
Vigilante attack	1

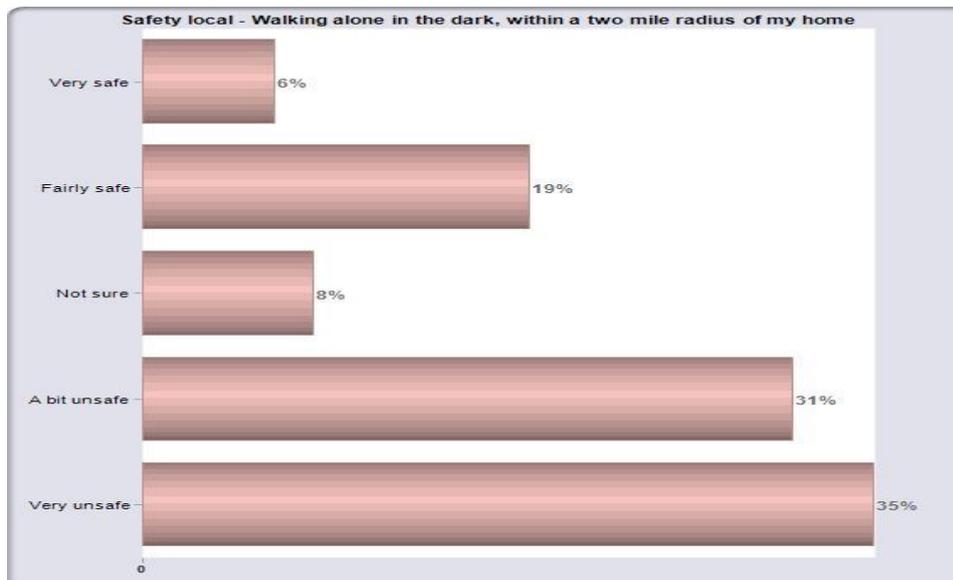
Q10. How safe do you feel in the following situations?

- a) **Walking alone in the daylight within a 2 mile radius of my home**
1201 respondents



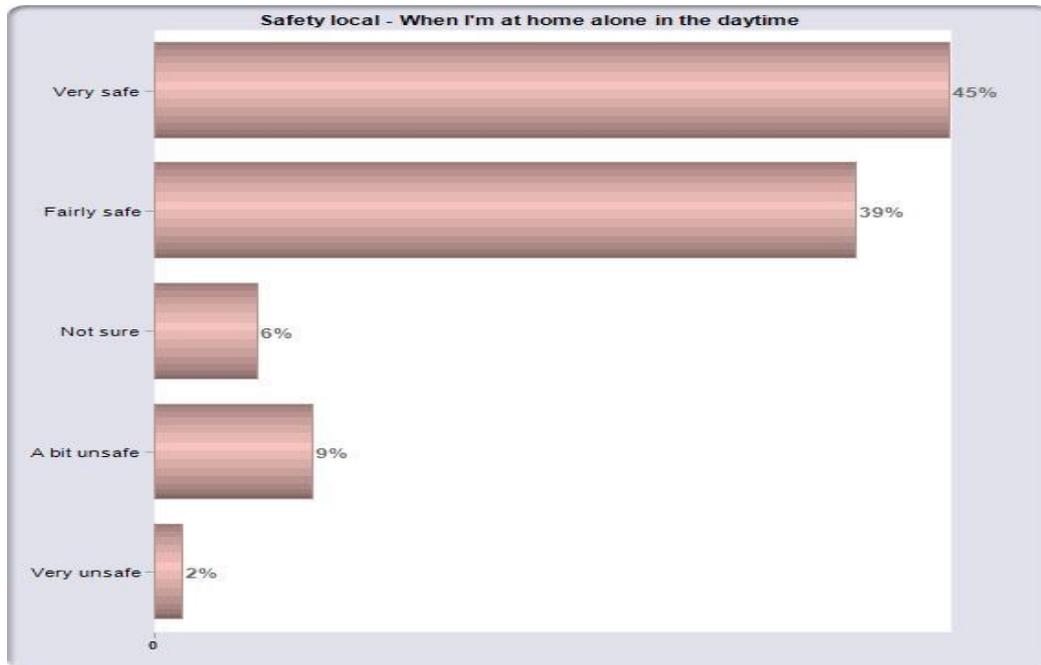
	2017	2018	% diff
Very safe / Safe	71%	72%	+1%
DK	5%	6%	+1%
A bit unsafe / very unsafe	24%	23%	-1%

- b) **Walking alone in the dark, within a two mile radius of my home**
1201 respondents



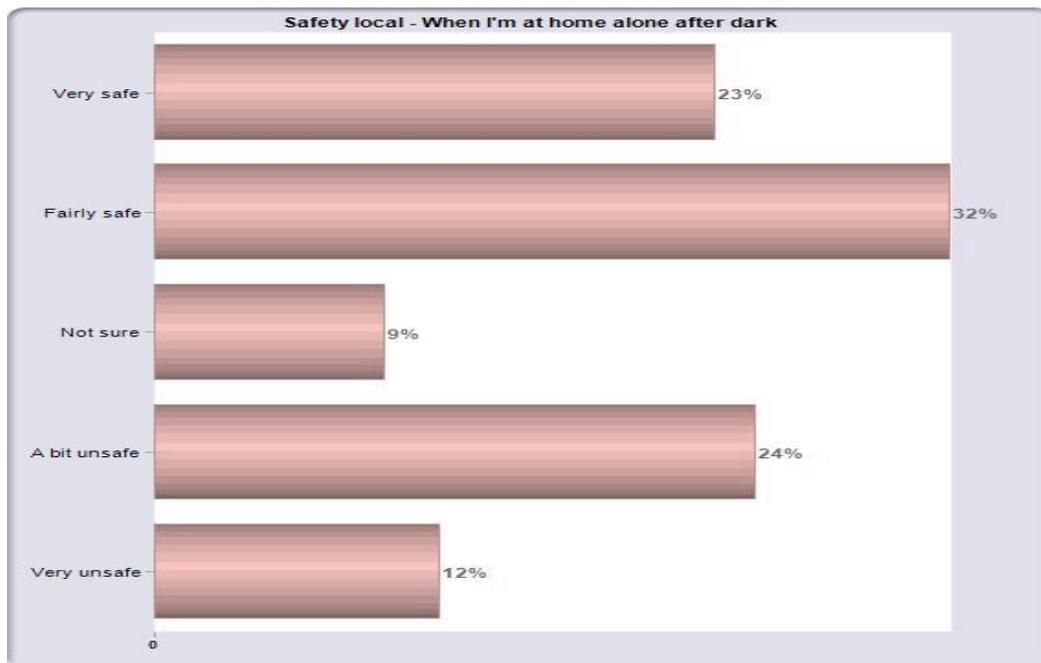
	2017	2018	% diff
Very safe / Safe	23%	25%	+2%
DK	7%	8%	+1%
A bit unsafe / very unsafe	69%	66%	-3%

c) When I'm at home alone in the daytime
1203 respondents



	2017	2018	% diff
Very safe / Safe	84%	84%	0%
DK	6%	6%	0%
A bit unsafe / very unsafe	10%	11%	+1%

d) When I'm home alone after dark
1203 respondents



	2017	2018	% diff
Very safe / Safe	60%	55%	-5%
DK	7%	9%	+2%
A bit unsafe / very unsafe	33%	36%	+3%

- Across all groups, the majority of people felt 'very safe' (26%) or 'Fairly safe' (46%) when walking alone in the daylight, within a 2 mile radius of their homes.
- In comparison, only 6% of respondents felt 'Very safe' when walking alone in the dark, within a two mile radius of home.
- 41% of females said they felt 'Very unsafe' walking alone in the dark compared to 22% of males.
- 84% of respondents felt 'Very safe' or 'Fairly safe' when at home alone in the daytime. This drops to just 55% when comparing to being alone at home after dark.
- In all scenarios, respondents have indicated that they feel safer compared to the 2017 results apart from when at home alone after dark (-5% difference).
- Those respondents under the age of 18 are significantly more likely to feel very unsafe when walking alone in the dark (67%) compared to the other age groups (average 35%).

Q11. Thinking about the scenario(s) in which you confirmed you feel unsafe, which one action or initiative is most likely to make you feel safer?

(For participants who answered 'A bit unsafe' or 'Very unsafe' in Q.10)

815 respondents



	2017	2018	% diff
Improved street lighting	10%	8%	-2%
Improved home security	4%	6%	+2%
Improved transport links	2%	2%	0%
High visibility policing	46%	45%	-1%
Action to tackle anti-social behaviour	25%	24%	-1%
A greater sense of community	5%	5%	0%
A 'Watch' scheme, for example, neighbourhood watch	5%	7%	+2%
Other	2%	3%	+1%

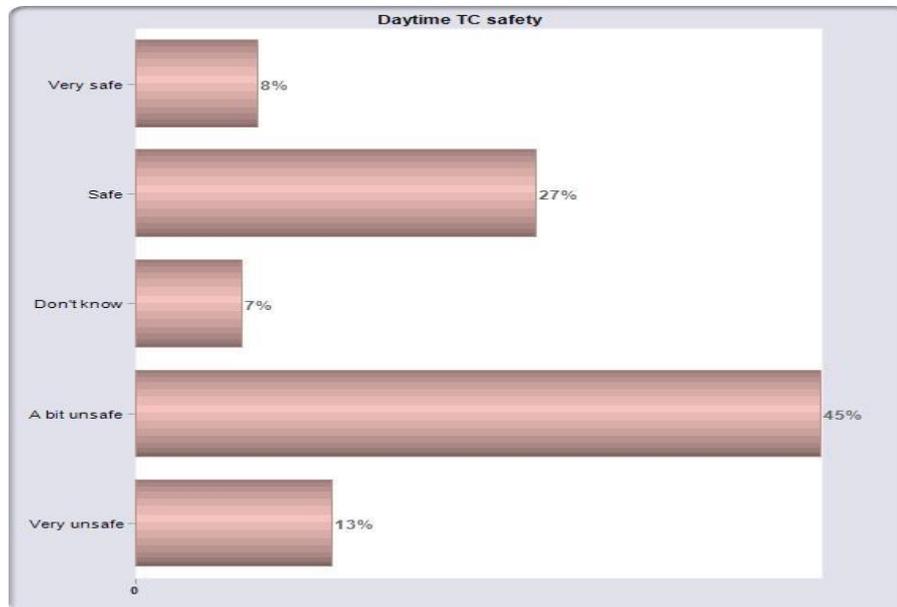
- When asked what one action would make those who stated they felt 'a bit unsafe' or 'very unsafe' in the previous question safer, the highest response was 'High visibility policing' (45%).
- 'High visibility policing' was the most popular answer in 81% of wards. It was also the most popular answer for those age 71 and over (61%), compared to just 14% for those aged 18 or under.

Other (24 responses)	
Theme	Number of comments
All of the above	4
CCTV	2
Responsive and visible policing	6
Dealing with rough sleepers / substance misusers	6
Move from the area	1
Other	6

Feelings of Safety in the Town Centre

Q13. How safe did you feel when visiting Wrexham town centre during the daytime?

1255 respondents



	2017	2018	% diff
Very safe / Safe	46%	35%	-11%
DK	6%	7%	+1%
A bit unsafe / very unsafe	49%	58%	+9%

Q14. How safe did you feel when visiting Wrexham town centre after dark?

963 respondents



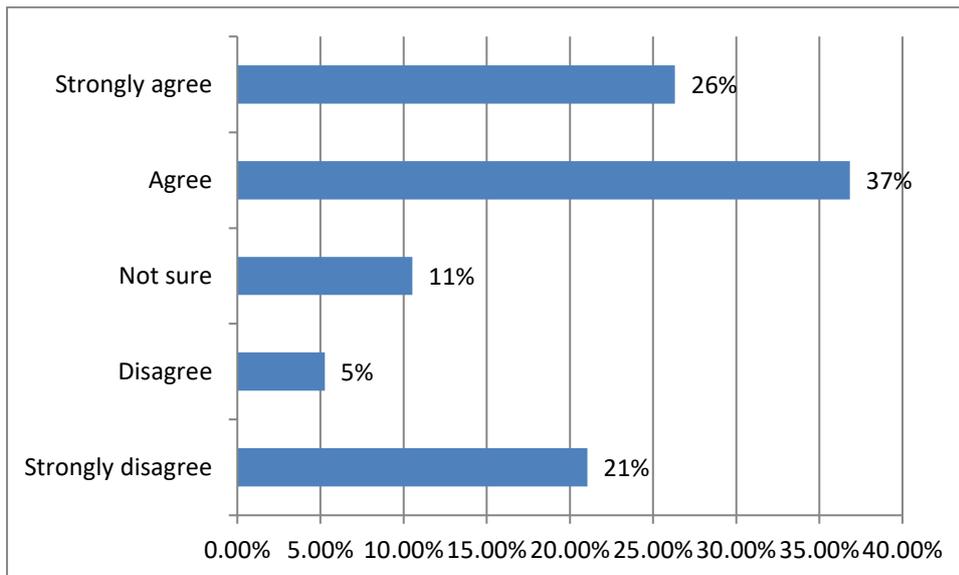
	2017	2018	% diff
Very safe / Safe	18%	19%	+1%
DK	5%	5%	0%
A bit unsafe / very unsafe	79%	77%	-2%

- The majority of respondents felt 'A bit unsafe' or 'Very unsafe' when visiting Wrexham town centre during the daytime (58%). This figure increased when visiting after dark (77%).
- Respondents under the age of 18 were more likely to feel 'Very unsafe' in the town centre after dark (61%) compared to other age groups (average of 46%)

Q14. You have confirmed that you have not visited Wrexham town centre in the daytime during the past 12 months. Thinking about the reasons why you have not visited, to what extent do you agree with the following statement?

"I have avoided Wrexham town centre because I am fearful of crime"

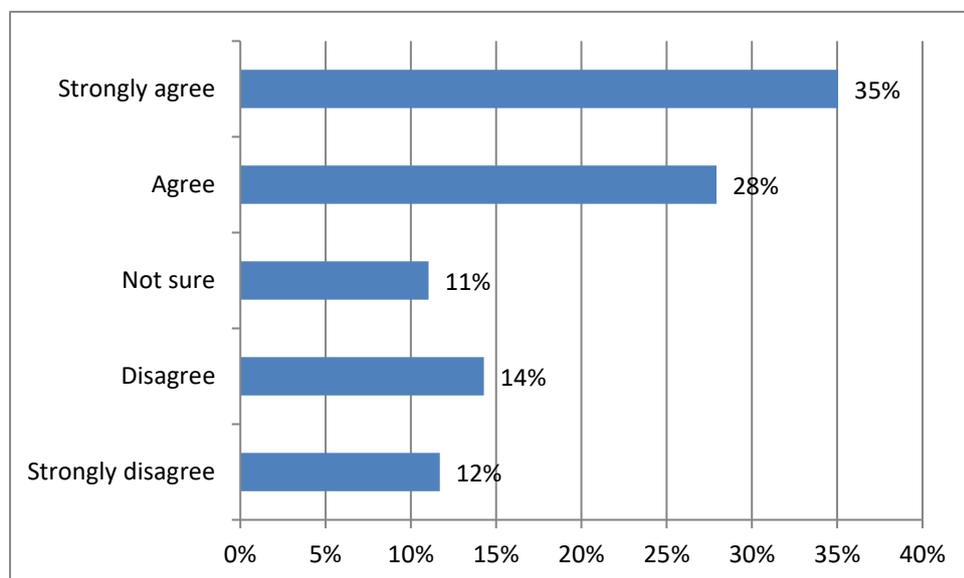
19 respondents



	2017	2018	% diff
Strongly agree/agree	50%	63%	+13%
Not sure	0%	11%	+11%
Strongly disagree/Disagree	50%	26%	-24%

Q19. You have confirmed that you have not visited Wrexham town centre after dark during the past 12 months. Thinking about the reasons why you have not visited, to what extent do you agree with the following statement?

“I have avoided Wrexham town centre because I am fearful of crime”



	2017	2018	% diff
Strongly agree/agree	65%	63%	-2%
Not sure	10%	11%	+1%
Strongly disagree/Disagree	25%	26%	+1%

- Of those respondents who stated they had not visited Wrexham town centre during the daytime or after dark in the past 12 months, 63% strongly agreed or agreed that they have avoided Wrexham town centre because of a fear of crime.
- There was an increase of 13% in people who had avoided Wrexham town centre during the day due to a fear of crime, compared to the 2017 results

Q15. Please tell us the main reason for your decision not to visit Wrexham Town Centre in the daytime during the past 12 months.

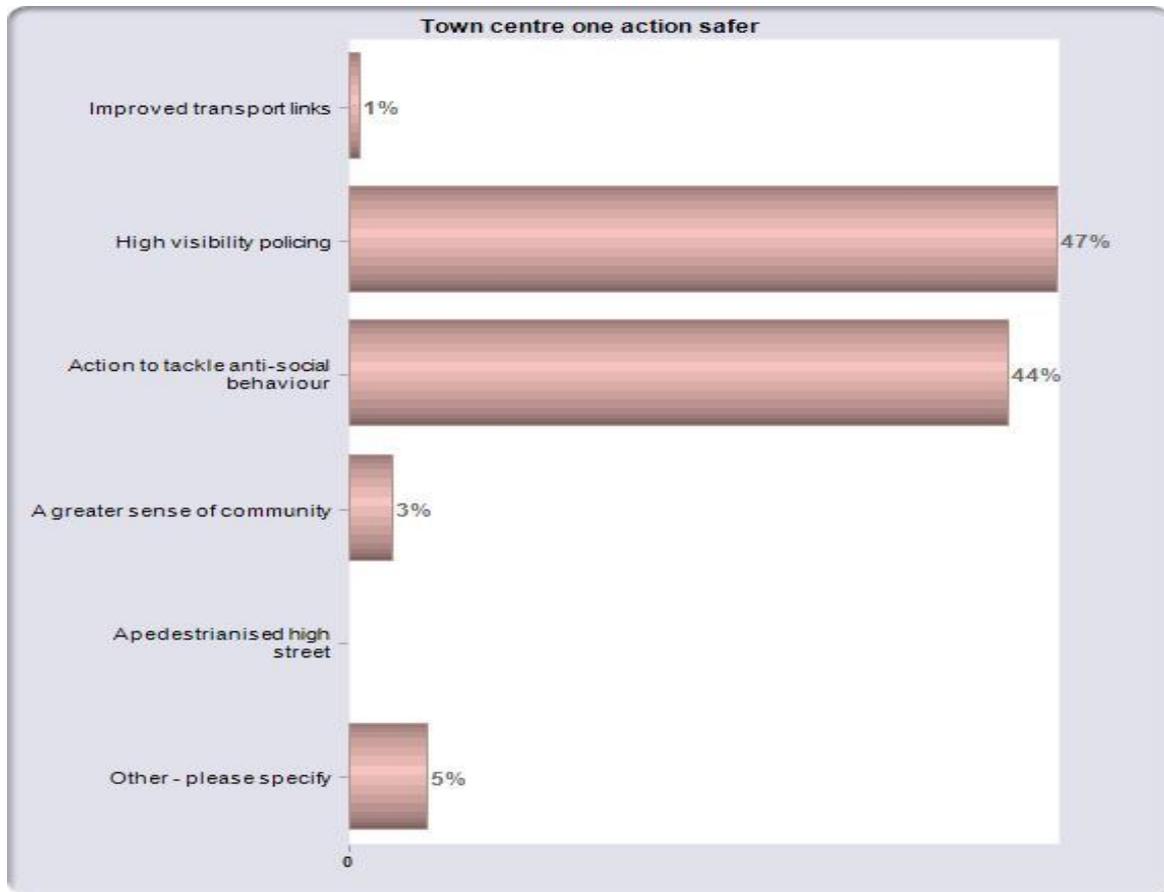
Open response (5 respondents)	
Theme	Number of comments
No reason to go	3
Health reasons	1
Live away from the area	1

Q19. Please tell us the main reason for your decision not to visit Wrexham Town Centre after dark during the past 12 months.

Open response (69 respondents)	
Theme	Number of comments
No reason / incentive to go	42
Care commitments	7
Limited transport / Transport & parking costs	6
Deterred by drug use	2
Deterred by homelessness / rough sleepers	2
Deterred by street drinkers / drunk behaviour	2
Do not live in Wrexham	2
Health / Disability reasons	1
Deterred by violence / anti-social behaviour	1
Other	4

Q16: What one action or initiative is most likely to make you feel safer in Wrexham town centre during the daytime?

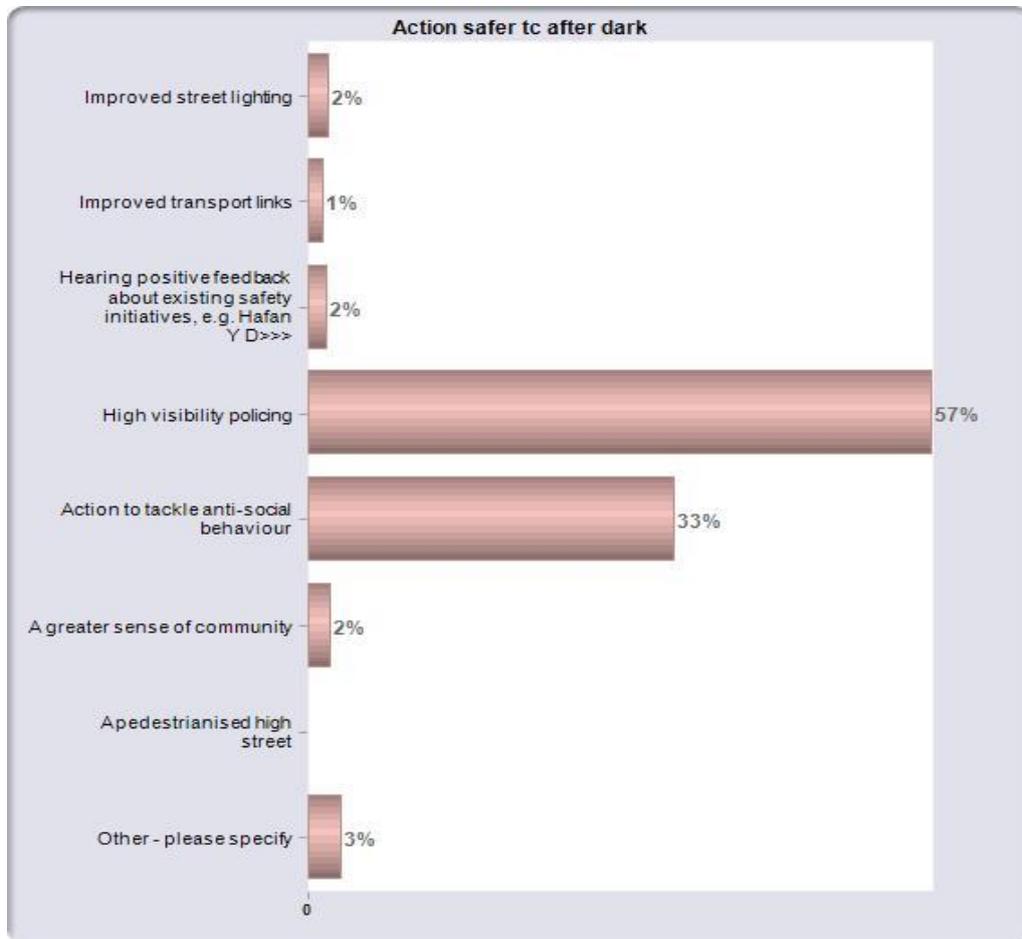
732 respondents



	2017	2018	% diff
Improved transport links	1%	1%	0%
High visibility policing	48%	47%	-1%
Action to tackle anti-social behaviour	44%	44%	0%
A greater sense of community	2%	3%	+1%
A pedestrianised high street	0%	0%	0%
Other	4%	5%	+1%

Q21: What one action or initiative is most likely to make you feel safer in Wrexham town centre after dark?

911 respondents



	2017	2018	% diff
Improved street lighting	3%	2%	-1%
Improved transport links	1%	1%	0%
Hearing positive feedback about existing safety initiatives	2%	2%	0%
High visibility policing	54%	57%	+3%
Action to tackle anti-social behaviour	37%	33%	-4%
A greater sense of community	1%	2%	+1%
A pedestrianised high street	1%	0%	-1%
Other	2%	3%	+1%

- The one action which is most likely to make people feel safer in Wrexham town centre is 'High visibility policing' (47% daytime, 57% after dark).
- There was an increase of 3% in the number of people who said 'High visibility policing' after dark in the town centre would make them feel safer, compared to 2017 results

